

# **Lead Community-Based Student Programs Advisor**Job Description

JOB INFORMATION	
Job Code:	138105
Job Title:	Lead Community-Based Student Programs Advisor
FLSA Status:	Exempt
Supervisory:	May oversee staff, students, volunteers, agencies and/or resource employees.
Job Family:	Student Programs
Job Family Group:	Student Support Services
Management Level:	7 Individual Contributor

#### **JOB SUMMARY**

Leads the planning, communication, evaluation and implementation of services promoting academic success initiatives and the development of educational pathways aimed at students from disadvantaged backgrounds and relevant communities.

## **JOB QUALIFICATIONS:**

Education					
Req Pre	f Degree	Field of Study			
Χ	Master's degree				

#### **Additional Education**

X Master's degree

Check here if experience may substitute for some of the above education.

X Combined experience/education as substitute for minimum education

#### **Work Experience**

Req	Pref	Work Experience	Experience Level	
Χ		3 years		
	Χ	5 years		

#### **Additional Work Experience**

Check here if education may substitute for some of the above work experience.

Combined experience/education as substitute for minimum work experience

## Knowledge, Skills and Abilities

Req	Pref	Functional Skills		
Χ		At least three years' experience advising students in a community-based program.		
Χ		Experience with workshops and seminars.		
Χ		Proven leadership abilities.		
X		Experience with public relations, interacting with a wide variety of internal and external stakeholders, exercising diplomacy, good judgment and discretion. Excellent written and oral communication skills.		
	Χ	Master's degree or higher in a related field.		

# Knowledge, Skills and Abilities

Req	Pref	Functional Skills	
	Χ	Extensive experience managing budgets.	
		Demonstrated experience managing multi-platform communications and marketing plans involving publications, videos, websites, social media, and public speeches and presentations.	
	Χ	Extensive, up-to-date understanding of local community.	
	Χ	Understanding of the university's culture and values.	
	Χ	Fluency in one or more languages in addition to English (e.g., Spanish, Korean).	

# **Other Job Factors**

## **JOB ACCOUNTABILITIES**

	% Time	Essential	Marginal	N/A
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Serves as a senior leader of a program aimed at students from disadvantaged backgrounds. Leads the planning, communication, evaluation and implementation of program services, activities, and special events. Conducts and oversees advising of students and community members for assigned programs. Assesses targeted student, group, and/or community needs, and recommends appropriate programs and services (e.g., college preparation, health advocacy). Reviews academic and/or personal data to determine program eligibility.				
Designs and develops workshops, seminars, and other informational services (e.g., pedestrian safety). Develops and conducts program-focused training and assesses proficiency or readiness of trainees. Oversees the delivery of program-focused training, evaluates feedback and effectiveness, and modifies as appropriate.				
Conducts internal/external public relations efforts to promote programs and services (e.g., campus tours). Oversees the design and development of materials publicizing activities and events. Assesses their effectiveness and makes modifications as appropriate. Represents assigned program and/or the university as appropriate. Makes formal presentations as required.				
Leads the development and implementation of program policies and procedures (e.g., testing requirements). Advises and partners with faculty, staff, community members and other relevant stakeholders regarding varied program matters (e.g., coordinating demonstrations, equipment acquisitions). Maintains professional currency through participation in associations and committees.				
Assists with the development of program budgets. Oversees expenditures (e.g., catering), ensuring adherence to budget guidelines and analyzing cost effectiveness. May approve expenditures for specific program areas. Leads the writing and development of grant applications and funding proposals.				
Promotes an environment that fosters inclusive relationships and creates unbiased opportunities for contributions through ideas, words, and actions that uphold principles of the USC Code of Ethics.				

## **Other Requirements**

Essential:	Emergency Response/Recovery	Essential:	Mandated Reporter	
	In the event of an emergency, the employee holding this position is required to "report to duty" in accordance with the university's Emergency Operations Plan and/or the employee's department's emergency response and/or recovery plans. Familiarity with those plans and regular training to implement those plans is required. During or immediately following an emergency, the employee will be notified to assist in the emergency response efforts, and mobilize other staff members if needed.		A mandated reporter who in his or he capacity has knowledge of, or reason a person who is under the age of 18 y or a dependent adult has been the vior neglect must report the suspected The reporter must contact a designat immediately or as soon as practically telephone or in writing within 36 hou of the associated job duties, this post as a mandated reporter as required by and USC's policy at:  https://policy.usc.edu/mandated-reporter.	ably suspectears, elderletim of abustincident. ed agency possible by rs. By virtue tion qualificy state law
Campus Security Authority (CSA)				ssential:

By virtue of the associated job duties, this position qualifies as a Campus Security Authority as required by law and USC's policy at: https://dps.usc.edu/alerts/clery/

#### **ACKNOWLEDGMENTS**

The above statements reflect the essential and non-essential functions as necessary to describe the principle contents of the job. They are not intended to be a complete statement of all work requirements or duties that may be required of the position. I understand that I may be asked to perform other duties as assigned. USC reserves the right to add or change duties at any time.

The University of Southern California is an Equal Opportunity Employer. USC prohibits discrimination on any basis protected under federal, state, or local law, regulation, or ordinance or university policies. All employment decisions are based on individual qualifications and business need.

I acknowledge receipt of this job description and its associated physical requirements. I have read and understand the job description and job requirements and agree to abide by their contents. I realize that duties may be requested of me that are not specifically stated herein. I understand that I will be expected to adjust to potential fluctuations in work volume. I understand that, if I have any questions about the essential functions or expectations of my position, my supervisor and/or HR partner are available to discuss them with me.

Print Employee Name	Signature	Date
Print Manager Name		 Date

This job description describes the general nature and level of work required by the position. It is not intended to be an allinclusive list of qualifications, skills.

duties, responsibilities or working conditions of the job. The job description is subject to change with or without notice, and Management reserves the right to add, modify or remove any qualification or duty. Nothing in this job description changes the existing at-will employment relationship between the university and the employee occupying the position.