



JOB INFORMATION

Job Code:	187505
Job Title:	Medical Assistant
FLSA Status:	Non-Exempt
Supervisory:	
Job Family:	Student Health Tech Staff
Job Family Group:	Research and Clinical Support
Management Level:	7 Individual Contributor

JOB SUMMARY

Provides assistance to practitioners in delivering health care services including routine, emergency, and specialty encounters. Serves as a member of the health care delivery team assisting in promoting physical and emotional comfort for the patient.

JOB QUALIFICATIONS:

Education

Req	Pref	Degree	Field of Study
X		Specialized/technical training	
	X	Related undergraduate study	

Additional Education

Check here if experience may substitute for some of the above education.

Combined experience/education as substitute for minimum education

Work Experience

Req	Pref	Work Experience	Experience Level
X		1 year	

Additional Work Experience

Check here if education may substitute for some of the above work experience.

Combined experience/education as substitute for minimum work experience

Knowledge, Skills and Abilities

Req	Pref	Functional Skills
X		Certificate of completion from medical assistant program.
X		Experience in medical office management, medical secretarial and medical assistance.

Other Job Factors

JOB ACCOUNTABILITIES

	<i>% Time</i>	<i>Essential</i>	<i>Marginal</i>	<i>N/A</i>
Determines patient care needs and directs patients accordingly.				
Prepares patients for examinations. Obtains and records vital signs.				
Distributes medical records to practitioners.				
Assists practitioners, as required, to deliver health care services, examinations and procedures for patients.				
Provides coverage/relief for specialty clinics.				
Ensures health care delivery areas are fully stocked, organized, clean, and disinfected. Orders supplies, as needed.				
Assists in central service with cleaning and sterilization of equipment. Maintains a working knowledge of sterile and clean techniques.				
Assists in coverage for switchboard, appointment system, and reception area, as needed.				
Prepares medical equipment, physical environment, and patient for procedures as ordered by practitioners.				
Documents information regarding all performed procedures in medical records.				
Schedules patient appointments and directs patients to appropriate care units using guidelines and R.N. supervisory guidance.				
Prepares and maintains practitioners' schedules. Assists with schedule changes as necessary.				
Ensures patient's right to privacy, safety and confidentiality is maintained.				
Maintains a safe environment in accordance with standards, policies and safety regulations. Ensures compliance with infection control policies.				

Other Requirements

<i>Essential:</i>	<i>Emergency Response/Recovery</i>	<i>Essential:</i>	<i>Mandated Reporter</i>
	In the event of an emergency, the employee holding this position is required to "report to duty" in accordance with the university's Emergency Operations Plan and/or the employee's department's emergency response and/or recovery plans. Familiarity with those plans and regular training to implement those plans is required. During or immediately following an emergency, the employee will be notified to assist in the emergency response efforts, and mobilize other staff members if needed.		A mandated reporter who in his or her professional capacity has knowledge of, or reasonably suspects a person who is under the age of 18 years, elderly, or a dependent adult has been the victim of abuse or neglect must report the suspected incident. The reporter must contact a designated agency immediately or as soon as practically possible by telephone or in writing within 36 hours. By virtue of the associated job duties, this position qualifies as a mandated reporter as required by state law and USC's policy at: https://policy.usc.edu/mandated-reporters/
<i>Campus Security Authority (CSA)</i>			<i>Essential:</i>
By virtue of the associated job duties, this position qualifies as a Campus Security Authority as required by law and USC's policy at: https://dps.usc.edu/alerts/clery/			No

ACKNOWLEDGMENTS

The above statements reflect the essential and non-essential functions as necessary to describe the principle contents of the job. They are not intended to be a complete statement of all work requirements or duties that may be required of the position. I understand that I may be asked to perform other duties as assigned. USC reserves the right to add or change duties at any time.

The University of Southern California is an Equal Opportunity Employer. USC prohibits discrimination on any basis protected under federal, state, or local law, regulation, or ordinance or university policies. All employment decisions are based on individual qualifications and business need.

I acknowledge receipt of this job description and its associated physical requirements. I have read and understand the job description and job requirements and agree to abide by their contents. I realize that duties may be requested of me that are not specifically stated herein. I understand that I will be expected to adjust to potential fluctuations in work volume. I understand that, if I have any questions about the essential functions or expectations of my position, my supervisor and/or HR partner are available to discuss them with me.

Print Employee Name

Signature

Date

Print Manager Name

Signature

Date

This job description describes the general nature and level of work required by the position. It is not intended to be an all-inclusive list of qualifications, skills, duties, responsibilities or working conditions of the job. The job description is subject to change with or without notice, and Management reserves the right to add, modify or remove any qualification or duty. Nothing in this job description changes the existing at-will employment relationship between the university and the employee occupying the position.