



## JOB INFORMATION

Job Code:	171209
Job Title:	Piano Technician
FLSA Status:	Non-Exempt
Supervisory:	May oversee staff, students and/or resource employees
Job Family:	Piano Tuning/Repair
Job Family Group:	Arts Production Support
Management Level:	7 Individual Contributor

## JOB SUMMARY

Maintains and repairs pianos and harpsichords for the School of Music. Provides guidance, direction and training to student workers.

## JOB QUALIFICATIONS:

### Education

Req	Pref	Degree	Field of Study
X		High school or equivalent	
	X	Bachelor's degree	

### Additional Education

Check here if experience may substitute for some of the above education.

<input type="checkbox"/>	Combined experience/education as substitute for minimum education
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### Work Experience

Req	Pref	Work Experience	Experience Level
X		4 years	

### Additional Work Experience

Check here if education may substitute for some of the above work experience.

<input type="checkbox"/>	Combined experience/education as substitute for minimum work experience
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### Knowledge, Skills and Abilities

Req	Pref	Functional Skills
X		Specialized experience in piano technology.
	X	Experience at the college or university level supporting technical needs of faculty and students.

### Licenses

Req	Pref	License(s)
	X	Membership in Piano Technicians Guild at the Registered Tuner-Technician level.

## Other Job Factors

### JOB ACCOUNTABILITIES

	% Time	Essential	Marginal	N/A
Provides specialized technical services to maintain and repair pianos and harpsichords. Inspects, tunes to specified pitch, voices, regulates and makes major repairs with appropriate tools. Replaces worn or defective parts as required. Rebuilds pianos using genuine replacement parts. Examines wooden parts for splits, warps, etc., and replaces, repairs, resurfaces and/or refinishes, as needed.				
Monitors the condition of keyboard instruments in practice rooms, classrooms, studios, and various performance areas used by the School of Music. Tests components (e.g., keyboard, pedals) and action assembly using special tools.				
Provides tuning and technical support for faculty and student concerts and recitals.				
Performs a variety of technical tasks, including emergency repairs and service as needed.				
Provides cost estimate reports for budgeting purposes. Procures supplies as needed or assigned.				
Provides coordination of instrument moves.				
Provides guidance, direction and training to student workers.				

### Other Requirements

<i>Essential:</i>	<i>Emergency Response/Recovery</i>	<i>Essential:</i>	<i>Mandated Reporter</i>
	In the event of an emergency, the employee holding this position is required to "report to duty" in accordance with the university's Emergency Operations Plan and/or the employee's department's emergency response and/or recovery plans. Familiarity with those plans and regular training to implement those plans is required. During or immediately following an emergency, the employee will be notified to assist in the emergency response efforts, and mobilize other staff members if needed.		A mandated reporter who in his or her professional capacity has knowledge of, or reasonably suspects a person who is under the age of 18 years, elderly, or a dependent adult has been the victim of abuse or neglect must report the suspected incident. The reporter must contact a designated agency immediately or as soon as practically possible by telephone or in writing within 36 hours. By virtue of the associated job duties, this position qualifies as a mandated reporter as required by state law and USC's policy at: <a href="https://policy.usc.edu/mandated-reporters/">https://policy.usc.edu/mandated-reporters/</a>
<i>Campus Security Authority (CSA)</i>			<i>Essential:</i>
By virtue of the associated job duties, this position qualifies as a Campus Security Authority as required by law and USC's policy at: <a href="https://dps.usc.edu/alerts/clery/">https://dps.usc.edu/alerts/clery/</a>			No

### ACKNOWLEDGMENTS

The above statements reflect the essential and non-essential functions as necessary to describe the principle contents of the job. They are not intended to be a complete statement of all work requirements or duties that may be required of the position. I understand that I may be asked to perform other duties as assigned. USC reserves the right to add or change duties at any time.

The University of Southern California is an Equal Opportunity Employer. USC prohibits discrimination on any basis protected under federal, state, or local law, regulation, or ordinance or university policies. All employment decisions are based on individual qualifications and business need.

I acknowledge receipt of this job description and its associated physical requirements. I have read and understand the job description and job requirements and agree to abide by their contents. I realize that duties may be requested of me that are not specifically stated herein. I understand that I will be expected to adjust to potential fluctuations in work volume. I understand that, if I have any questions about the essential functions or expectations of my position, my supervisor and/or HR partner are available to discuss them with me.

\_\_\_\_\_  
Print Employee Name

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Print Manager Name

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date

This job description describes the general nature and level of work required by the position. It is not intended to be an all-inclusive list of qualifications, skills, duties, responsibilities or working conditions of the job. The job description is subject to change with or without notice, and Management reserves the right to add, modify or remove any qualification or duty. Nothing in this job description changes the existing at-will employment relationship between the university and the employee occupying the position.