



## JOB INFORMATION

<i>Job Code:</i>	171211
<i>Job Title:</i>	Senior Piano Technician
<i>FLSA Status:</i>	Non-Exempt
<i>Supervisory:</i>	May oversee student, temporary and/or resource workers.
<i>Job Family:</i>	Piano Tuning/Repair
<i>Job Family Group:</i>	Arts Production Support
<i>Management Level:</i>	7 Individual Contributor

## JOB SUMMARY

Maintains and makes major repairs of pianos and harpsichords used by the School of Music. May supervise and provide guidance to Piano Technicians and Assistant Piano Technicians.

## JOB QUALIFICATIONS:

### Education

<i>Req</i>	<i>Pref</i>	<i>Degree</i>	<i>Field of Study</i>
X		High school or equivalent	
	X	Bachelor's degree	

### Additional Education

*Check here if experience may substitute for some of the above education.*

<input type="checkbox"/>	Combined experience/education as substitute for minimum education
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### Work Experience

<i>Req</i>	<i>Pref</i>	<i>Work Experience</i>	<i>Experience Level</i>
X		5 years	

### Additional Work Experience

*Check here if education may substitute for some of the above work experience.*

<input type="checkbox"/>	Combined experience/education as substitute for minimum work experience
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### Knowledge, Skills and Abilities

<i>Req</i>	<i>Pref</i>	<i>Functional Skills</i>
X		Specialized, progressively responsible experience in piano technology.
	X	Experience at the college or university level supporting technical needs of faculty and students.

### Licenses

<i>Req</i>	<i>Pref</i>	<i>License(s)</i>
	X	Membership in the Piano Technicians Guild at the Registered Tuner-Technician level.

## Other Job Factors

### JOB ACCOUNTABILITIES

	% Time	Essential	Marginal	N/A
Provides specialized technical services to maintain and repair all pianos and harpsichords. Inspects, tunes to specified pitch, voices, regulates and makes major repairs with appropriate tools. Replaces worn or defective parts. Rebuilds pianos using genuine replacement parts, as required. Examines wooden parts for splits, warps, etc., and replaces, repairs, resurfaces and/or refinishes, as needed.				
Inspects, prepares, and maintains specified department pianos in concert condition.				
Has responsibility for inventory of records, assessment, and rotations. Researches and prepares recommendations for acquisition of pianos and harpsichords. Participates in instrument selection process.				
Examines new pianos to ensure proper installation and adjustment.				
Tunes harpsichords to specified pitch. Examines and regulates instruments. Performs quill replacements and voicing.				
Determines and ensures adherence to repair and maintenance schedules for all department pianos and harpsichords.				
Supervises Piano Technician(s) and/or Assistant Piano Technician(s). Recruits, screens, hires and trains staff. Evaluates employee performance and provides guidance and feedback to assigned staff. Counsels, disciplines, and/or terminates employees as required. Schedules and monitors work assignments and provides feedback. Develops and ensures department standards. Ensures compliance with department policies, procedures and guidelines.				
Monitors budget expense lines for materials, supplies, repairs and maintenance. Provides cost estimate reports for budgeting purposes. Procures supplies as needed or assigned.				
Oversees independent contractors hired on an as needed basis. Performs quality assessments of work to determine utilization of future service.				

### Other Requirements

<i>Essential:</i>	<i>Emergency Response/Recovery</i>	<i>Essential:</i>	<i>Mandated Reporter</i>
	In the event of an emergency, the employee holding this position is required to "report to duty" in accordance with the university's Emergency Operations Plan and/or the employee's department's emergency response and/or recovery plans. Familiarity with those plans and regular training to implement those plans is required. During or immediately following an emergency, the employee will be notified to assist in the emergency response efforts, and mobilize other staff members if needed.		A mandated reporter who in his or her professional capacity has knowledge of, or reasonably suspects a person who is under the age of 18 years, elderly, or a dependent adult has been the victim of abuse or neglect must report the suspected incident. The reporter must contact a designated agency immediately or as soon as practically possible by telephone or in writing within 36 hours. By virtue of the associated job duties, this position qualifies as a mandated reporter as required by state law and USC's policy at: <a href="https://policy.usc.edu/mandated-reporters/">https://policy.usc.edu/mandated-reporters/</a>
<i>Campus Security Authority (CSA)</i>			<i>Essential:</i>
By virtue of the associated job duties, this position qualifies as a Campus Security Authority as required by law and USC's policy at: <a href="https://dps.usc.edu/alerts/clery/">https://dps.usc.edu/alerts/clery/</a>			No

### ACKNOWLEDGMENTS

The above statements reflect the essential and non-essential functions as necessary to describe the principle contents of the job. They are not intended to be a complete statement of all work requirements or duties that may be required of the position. I understand that I may be asked to perform other duties as assigned. USC reserves the right to add or change duties at any time.

The University of Southern California is an Equal Opportunity Employer. USC prohibits discrimination on any basis protected under federal, state, or local law, regulation, or ordinance or university policies. All employment decisions are based on individual qualifications and business need.

I acknowledge receipt of this job description and its associated physical requirements. I have read and understand the job

description and job requirements and agree to abide by their contents. I realize that duties may be requested of me that are not specifically stated herein. I understand that I will be expected to adjust to potential fluctuations in work volume. I understand that, if I have any questions about the essential functions or expectations of my position, my supervisor and/or HR partner are available to discuss them with me.

\_\_\_\_\_  
Print Employee Name

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Print Manager Name

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date

This job description describes the general nature and level of work required by the position. It is not intended to be an all-inclusive list of qualifications, skills, duties, responsibilities or working conditions of the job. The job description is subject to change with or without notice, and Management reserves the right to add, modify or remove any qualification or duty. Nothing in this job description changes the existing at-will employment relationship between the university and the employee occupying the position.